BISHOP CHALLONER CATHOLIC COLLEGE
Institute Road, Kings Heath, Birmingham B14 7EG

IT Support Technician
Full Time post 36.5hrs per week
GRADE 3/ GRADE 4 Depending on experience
SALARY RANGE £19,430 to £26,822

Working within our IT support team you will play a vital part in the success of the Managed Services that we provide to other schools. You will be based at our main site (Bishop Challoner) within our high performing technology team supporting the School, Maths Hub and our Teaching School, and you will be visiting other local schools providing 1st and 2nd line support. The role will be autonomous to the right candidate, but with plenty of support available. You will be using strong technical problem solving/network management skills and building strong relationships with schools leadership and staff.

This is a varied IT support role in a very rewarding environment, which will give you the ability to strengthen your skills and develop further. If you are an IT Support Engineer with broad technical and problem solving skills, are a great communicator with a proactive attitude and ultimately get a real buzz out of going the extra mile for customers, this is the role for you. We are expanding the services we offer so there is plenty of room for development to further your expertise in numerous areas.

Skills & Experience
- 1st /2nd line IT support & implementation experience including Win7/8/10, Office 365, AD, Group policies, DNS, DHCP, WDS / MDT, network infrastructure, switches etc, within a customer-focused environment.
- Strong problem solving abilities. Excellent communication, customer handling and inter-personal skills
- Strong planning, organising and prioritising abilities.
- Flexible to visit other schools within the local area region as and when required – own transport preferable
- Server 2008 / 2012 and Hyper V experience would be useful but not essential.

Application forms are available online at www.bishopchalloner.bham.sch.uk under vacancies or alternatively contact Tracey Ingram on 0121 444 4161 or t.ingram@bishopchalloner.bham.sch.uk

All applications must be submitted on a CES application form. As we are a Voluntary Aided School Birmingham City Council Application Forms cannot be accepted.

Closing date: Monday 22nd January 2018