



BISHOP CHALLONER CATHOLIC COLLEGE

IT Support Technician

Salary Grade 3/4 depending on experience

Full time, 36.5 hours per week

Working within our IT support team you will play a vital part in the success of the Managed Services that we provide to other schools. You will be based at our main site (Bishop Challoner) within our high performing technology team supporting the School, Maths Hub and our Teaching School. One of the key roles will be visiting other local primary schools providing 1st and 2nd line support. The role will be autonomous to the right candidate, but with plenty of support available. You will be using strong technical problem solving / network management skills and building strong relationships with schools leadership and staff.

This is a varied IT support role in a very rewarding environment, which will give you the ability to strengthen your skills and develop further. If you are an IT Support Engineer with broad technical and problem solving skills, are a great communicator with a proactive attitude and ultimately get a real buzz out of going the extra mile for customers, this is the role for you. We are looking to expand the services we offer and the number of schools that we support, so there is plenty of room for development to further your expertise in numerous areas. This is a 12 month fixed term contract with the possibility of becoming a permanent post.

Further job information/application packs are available online at www.bishopchalloner.bham.sch.uk under vacancies or alternatively contact Kate Hall on 0121 444 4161 or vacancies@bishopchalloner.bham.sch.uk

All applications must be sent on a CES application form that is available from our website.

Closing date: Friday 28th June 2019

Skills & Experience

- Experience in providing support for an educational establishment.
- Office 365, AD, Group policies, DNS, DHCP, WDS / MDT, basic networking.
- Strong problem solving abilities. Excellent communication, customer handling and inter-personal skills.
- Strong planning, organisation skills and the ability to prioritise.
- Flexibility to visit other schools within the local area region.
- Own transport.
- Hyper V or VMWare experience would be useful, but not essential.



Principal - Mr K.McEvoy

Institute Road, Kings Heath, Birmingham, B14 7EG

Tel: 0121 444 4161 • Fax: 0121 441 1552

www.bishopchalloner.org.uk • email: enquiry@bishopchalloner.bham.sch.uk

